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Sep 4th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I live in California and for years I have had to find a way to get some sort of reasonable way of bringing both television and internet service that was reliable to several different residences. In the early 90's I became of the the charter customers for USSB satellite cable broadcasting, and I was blessed with great service and superior product. For internet, I was stuck with the always substandard ATT service. I moved out of that area and continued with USSB as it became Direct TV, but continued to have sub par internet and phone service, requiring me to purchase a cell phone. For DSL internet, I tried Comcast, ATT and then found out my house had been wired at construction and had a hub built in for Paxio, and they also had a deal for telephone service. For two years I was happy with great internet, phone and Satellite service.

But I had to move twice and so began the false promises by ATT and Comcast for phone and DSL service, all which was substandard. Fortunately, I still had Direct TV. When I moved to my current residence, I gave ATT a shot at phone and internet (bad) and then Comcast (who was also selling business service for my home office, which was so bad I removed all my equipment and stood in line behind several others returning their equipment which didn't work as advertised.

Then I got a notice that Sonic was installing fiber optic in my neighborhood. I signed up with them and they hooked up my service. For the first time since I had Paxio, I was happy. I now have spectacular internet service and my Direct TV system hasn't worked this good since I first started with them.

Thank god I finally have someone who not only provides a great product and service and a very competitive price. Hopefully the competition provided by businesses such as Paxio will spur others to provide a real alternative, not just an advertised alternative that proves to be substandard.

Russ Hughes